

# 2

## Cheaper energy plans



## Getting on your energy company's best offer will help save you money



A decent energy company keeps the costs low and the savings high. With our handy guide below, you'll be able to find out whether your company can do the same. If not, it could be time to switch company. By taking advantage of new rules, you have the power to choose a better deal and save.

Here's our practical guide on how to ensure you're getting the best deal from your energy company.

**Check you're on the best plan your company can offer.**

Here's some good news. From July 2019, you'll start to notice the words 'could you save money on another plan?' on your energy bill. This isn't a marketing ploy by the company. Instead, it's a requirement enforced by the Victorian Government to make energy companies responsible for giving you the cheapest energy plan available, based on your current meter data.

It's likely you're not on that plan at the moment (companies have dozens of different ones) so taking advantage of these new rules is an easy way to save some money.



# 2

## Getting on your energy company's best plan will help save you money



I've noticed they have a cheaper plan. What do I do?

### Pick up your phone

1. Grab a cuppa and get ready to chat with your energy company.

### Ask for the best offer

2. Let them know you'd like to take them up on their 'best offer' by changing your plan to the one they've recommended. Now get ready to save.

### Check your concessions

3. If you have a concession card, now is the perfect time to ask your company if all your energy concessions have been added to your account.

### Keep an eye on your bill

4. Energy plans change all the time, so keep an eye on your bill for the next 'best offer' in case a new, and cheaper, deal comes up.

If you are confused about energy plans, you can simply ask your energy company for the Victorian Default Offer – this is a fair price for electricity, set by the government.

To find out more visit [www.energy.vic.gov.au/victoriandefaultoffer](http://www.energy.vic.gov.au/victoriandefaultoffer)



To find the best offer from all energy companies, visit Victorian Energy Compare online: [www.compare.energy.vic.gov.au](http://www.compare.energy.vic.gov.au)