



# Energy concessions



One of the easiest things you can do to make sure your energy bill is as low as it can be, is to check your concessions are up to date and being applied to your bill.

Think of your Pensioner Concession, Health Care or Veteran Affairs Gold Card as membership cards to a very exclusive club. A club that saves you money on your gas and electricity bills.

If you're not sure if your energy company has all your concessions listed on your account, give them a call to check. They're only too happy to make sure everything is present and correct.

## Take your first step towards cheaper energy

### **Check in with your energy company every 12 months**

This would be our number one tip. Your concessions are only added to your bill if your company has the most up-to-date information, so make sure the name and address on your energy bill matches the name and address on your concession card. If any of your personal details change, you move house, or get a new concession card call your company and update them as soon as possible.

### **Know your energy concessions**

There are probably more concessions available than you realise. Ask your energy company to check you're getting all the concessions you're eligible for. They will be able to do a quick check. If you've missed out on claiming any concessions, your energy company can back-date them for the last 12 months.

All energy concessions are listed over the page – if you think you might be eligible for any of them, give your energy company a call and explain your situation. If you're eligible they'll talk you through how to apply.

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## Take your first step towards cheaper energy



You might need to fill out an application form to receive some concessions. Ask your energy company about this.

It's not too late to claim your concessions, call your energy company today.

### Save up to 17.5% off every electricity bill

The **Annual Electricity Concession** will give you 17.5% off every electricity bill and the **Winter Gas Concession** can give you 17.5% off your gas bills over the chilly winter months (May to October).

### If you use slab heating or use your hot water when it's 'off-peak' you can save money.

The **Controlled Load Concession**, gives you an extra 13% off your off-peak electricity. A **Non-Mains Energy Concession** can refund some of the cost of buying firewood and bottled gas for heating and hot water.

### Save up to 17.5% off your summer electricity bill

The **Medical Cooling Concession** is available if you have an eligible illness. Illnesses such as Multiple Sclerosis, Lymphedema, Fibromyalgia, Polio and Motor Neurone Disease are included. As are other eligible illnesses.

### If you use medical equipment at home you could be saving money

The **Life Support Concession** offers money to help with the cost of life support equipment (such as dialysis or oxygen machines) in the home.

### Don't pay any fees when you move house

The **Electricity Transfer Waiver Fee Concession** means you don't pay any fees for moving your electricity account to a new home.

### Get extra help every two years

With the **Utility Relief Grant Scheme**, you can get help with up to \$1,300 off what you owe. You can access this grant every two years.